







4. I understand that there may be last minute changes in my schedule that might require me to cancel personal plans.

Agree

Disagree

5. I am willing to be subjected to abusive and profane language on the phone and be able to remain professional.

Agree

Disagree

6. I am willing and able to take direction from a supervisor in front of my peers.

Agree

Disagree

7. I am willing and able to be at a console that restricts my movements, except for breaks, during an 8 to 12-hour shift.

Agree

Disagree

8. I am willing and able to learn all functions of the job.

Agree

Disagree

9. I am willing and able to read and study several hundred pages of manuals, complete homework assignments, fill in study guides, travel to and attend training courses for required certifications, and take written tests during my training period.

Agree

Disagree

10. I am able to comprehend the serious consequences that could result if I process a call incorrectly, it could contribute to someone's property being lost or damaged, or someone being seriously injured or dying and could lead to the loss of my job.

Agree

Disagree

11. I am willing to be closely supervised and questioned routinely about why I followed a certain course of action, and I am able to not take it personally.

Agree

Disagree

12. This job requires me to copy information as it is being received, simultaneously digest what I hear and respond immediately. This is something I am able to do.

Agree

Disagree

13. I am willing and able to deal calmly with angry people when the problem is not my fault.

Agree

Disagree

14. I am able to deal with a crisis call, possibly involving the death of a child, an injured officer, or domestic battery, and then set it aside and continue to calmly deal with an irate citizen complaining of a barking dog.

Agree

Disagree

15. If I smoke, I am able to go without a cigarette for an entire shift if necessary.

Agree

Disagree

16. I am willing and able to work under constant electronic surveillance that records all telephone and radio messages.

Agree

Disagree

17. I am able to submit to and able to pass a Criminal Background Check as well as a drug screening, hearing test, vision test and psychological test.

Agree

Disagree

18. I understand that shift bidding is done on a seniority basis and I may not get the shift that I desire.

Agree

Disagree

### APPLICANT CERTIFICATION

Read each of the following paragraphs carefully. Indicate your understanding of, and consent to, the contents and conditions of each paragraph by signing your initials at the end of each paragraph. If you have any questions regarding these paragraphs, contact the employer before initialing.

I understand and accept that, if I am hired, I may be hired conditional on passing any medical and/or psychological examinations that the employer deems necessary to determine my ability to perform the essential functions of the position. I understand and accept that this may include drug, alcohol or substance abuse testing.

Initials:

I understand that it may be necessary for me to approve and sign any waivers necessary in order for the employer to obtain information from my current and former employers.

Initials:

I understand and accept that if any information required in this application is found to be falsified or intentionally excluded, my application may be disqualified from further consideration. I further understand and accept that, if I am employed by the employer, I may be subject to disciplinary action, including termination, if any information required by this application has been falsified or intentionally excluded.

Initials:

I solemnly swear that all of the information furnished in this employment application is true, accurate and complete to the best of my knowledge. I authorize investigation of all statements contained in this application. I understand that my misrepresentations or falsification of the information provided may lead to withdrawal of an employment offer or termination following employment.

Initials:

By submitting this document, I hereby agree that I shall execute the employer's conditional and post-employment medical examination and drug testing consent requirements. I recognize that my future employment with the employer will be jeopardized if I engage in substance abuse, illegal drug use, or alcohol abuse.

Applicant's signature:

Date

*Typed Signature is acceptable when returning electronically.*